

FAQ



Do you welcome pets in your public areas?

Pets are always welcome in our lobby area to check-in for your stay, please keep them on a leash. Each hotel has different rules for where pets are allowed and where not. For details, please contact the hotel directly.

Am I allowed to leave my pet in the room while I go out?

Feel free to go for breakfast or a cocktail in our bar, as long as your pet stays in a kennel/bench while you are away. Make sure to hang your pet sign on the door while you are away, housekeeping will not enter the room.

Is there a food/water bowl in the room for my pet?

Of course, your pets get hungry and thirsty and we make sure they have 2 bowls during their stay, one for drinks and one for food.

Where will my pet sleep?

We have super comfi beds for your pets to stay in, so your pet will sleep at least as good as you will! Each of our nhow hotels are different, so you will find different beds in each hotel.



Should I bring food for my pet?

You know best what your pet's favourite snacks are, so we always advise to take anything you would give them at home with you for your stay. We don't offer special pet food in our restaurants, in some of our hotels we have a mini market where you can find pet snacks.

I am travelling with my cat, will there be a litter box?

Yes, of course we will provide this for you. Upon your booking, please let us know if you are travelling with a dog or cat and we will make sure everything is ready for them for a perfect stay!

Do you have special toys/gifts for pet?

We are working hard to create special packages for our VIP's, due to the current situation this is delayed a bit, but it will come soon!

I would like to bring my dog, but he is quite big, is that ok?

Some say size does matter, and maybe sometimes it does... But for dogs we don't care, all dogs regardless of their size are welcome at nhow!

Are pets allowed to stay in all nhow hotels in Europe?

Yes! nhow loves pets and we welcome them in all our hotels across Europe.

Me and my pet would like to go and explore the city together,
do you have any tips?

Our team always has the best tips for the hottest places in town! Going for a coffee, for a run in the park, or maybe some fun activities for the day? We got you! Upon arrival you will receive a list with pet friendly places in the neighbourhood and tips for what to do during your stay. If you are looking for some tips before your stay, reach out to the hotel directly and they will help you out.

I am allergic to dogs/cats, will I stay in a room where
pets stayed before me?

No, at nhow we find all our guests equally important, pets and humans, so we always make sure that pets stay in our designated pet rooms, which we call pet palaces. As a guest travelling without a pet, you will not stay in a pet palace.

I would like to share my pictures on Instagram, how do I do this?

We love seeing pictures of you and your pooches in our hotel! Just tag the hotel you are staying in, and don't forget to use the hashtag #petsofnhow to be featured.

 /nhow
#petsofnhow



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HOTELS